

CAPABILITIES SUMMARY

HARDWARE TECHNOLOGY:

- Point of Sale (POS)
- Kiosk
- Digital Signage
- Barcode Scanners
- · Data Collection Devices
- Mobile Tablets
- Receipt Printers
- Bar Code Printers
- Cash Drawers
- Monitors
- Check Readers
- Touch Screens
- Biometrics
- Signature Capture Device
- · Payment Terminals
- Digital Video Recorders
- Security Cameras
- Shopper Tracking
- Phone Systems
- Servers
- Networking
- Audio

DEPLOYMENT SERVICES

Deployment Services helps businesses identify, survey, install, migrate, cable, and maintain technology equipment within retail, hospitality, healthcare, financial and government IT environments.

Site Survey

- Detailed Site Survey
- Asset Inventory
- · Pre-project planning
- · Detailed Site Survey Report

Installation

- Software Configurations, Maintenance, Upgrades
- De-Installation & Installation of Equipment
- New, Remodel, Refresh, and Temporary Store Activities
- Store Relocate and Closing Activities

Voice & Data Cabling

- Cat 5e & Cat 6 cable installations
- Fiber Optic Cable Installation (Multi-Mode and Single-Mode)
- Data / Server Cabinet Overhauls

DISPOSITION PROCUREMENT INTEGRATION DEPLOYMENT MAINTENANCE

LOCATIONS:

CORPORATE HEADQUARTERS 92 Corporate Park, #812 Irvine, CA 92606

NEVADA Las Vegas, NV

COLORADO

Fort Collins, CO

CALIFORNIA San Jose, CA Santa Monica, CA Huntington Beach, CA San Diego, CA

NEBRASKA IOWA LOUISIANA New Orleans, LA

VIRGINIA Reston, VA FLORIDA

Miami, FL

WASHINGTON D.C.



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INTEGRATION SERVICES

Integration Services helps businesses identify, image, manage, deploy technology changes within retail, hospitality, healthcare, financial and government IT environments.

Systems Integrations

- "Gold" Imaging
- Site Specific and Standard Configurations
- Custom Boxing and Shipping ISTA-1A Certified
- **Quality Control Testing**

Disposition Services

- · Certified Drive Wipe DOD 1, 3, or 7
- Certified GREEN eCycling of eWaste
- Component Harvest and Restock/Redeployment

Asset Management Services

- On-Line Inventory Management
- · Location (Store / Warehouse) Specific Tracking
- · Hardware Receipt, Audit, and Serialization
- Warranty Tracking
- **Asset History Tracking**
- Logistical Management

MAINTENANCE DISPOSITION **PROCUREMENT INTEGRATION DEPLOYMENT**

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ON-SITE MAINTENANCE SERVICES

Serving as a single point of contact, we can help simplify Hardware support services. Our technicians are trained and equipped to service products from a wide range of key manufacturers. With our experienced technicians and an extensive parts distribution network, we can provide service virtually whenever and wherever you need it.

Flexible On-Site Maintenance Program

- Flexible service options and warranty service upgrades allow you to choose the level of service that best meets your needs
- Level 1 Help Desk provides call screening, problem determination and parts requirements for onsite repairs to help reduce downtime.
- Proven, up-front service planning determines resources and parts necessary.
- 24/7 online tracking and reporting via DeployWare.

Coverage

- · North America Coverage.
- 24x7 Help Desk Support
- Remote Management
- Service Level Agreement Offerings: (4 Hour, Same Day, Next Day)

Help Desk

- Help Desk Levels of Support
 - · Level 1 This represents a general support issue.
 - Level 2 Support is provided by an infrastructure or subject matter specialists for specific customer hardware and applications.

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